PLANNING FOR A MERRY Q4 & HOLIDAY SEASON

PART 1: TAKING THE PULSE



Hi, I'm Jess.

co-founder + strategist, 51group





Goals & Planning

- 1. On a scale from 1–5, how prepared are you for the holiday season/Q4? (1 = not at all, 5 = very)
- 2. What's your biggest concern going into this season/quarter?
- 3. Where do you feel the most pressure (sales, staffing, visibility, something else)?



Marketing & Engagement

- 1. What channels or tools are working *right now* to bring people in or to make them take action?
- 2. On a scale from 1 5, how much do you know about your customers?
- 3. On a scale from 1 5, how much do you know about your competition? (Local, online, etc.)



Capacity & Efficiency

- 1. What is currently helping or hurting your operational efficiency?
- 2. If you could make one realistic improvement in your business, what would it be?
- 3. Are you currently using AI in your business to increase efficiency?



Looking Ahead

- 1. What does success look like for you one year from now?
- 2. What do you wish you knew more about when it comes to your business?
- 3. What would you invest in to improve your business if money were no object?



What's next?

- 1. Take our short survey!
- 2. Attend the September Meeting for the follow up presentation, *Insight to Action: Your Blueprint for a Merry Q4 and Holiday Season,* where I will:
 - Share findings and insights
 - Present actionable strategies and solutions for a successful Q4/holiday season
 - Discuss strategies for success in 2026



Please take our survey!





Thank you.

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